

## Ticket to Work – Q&A

### **What is the Ticket to Work?**

The Ticket to Work is a voluntary program that helps you obtain vocational rehabilitation, training, job referrals and other employment support services free of charge.

### **What happens when I contact Goodwill Industries of Central Indiana about my Ticket to Work?**

You can call Goodwill Industries of Central Indiana. You don't have to have your ticket, but you do need your valid Indiana ID or Driver's License and Social Security card. We need to get information about you from the Social Security Administration. You can expect staff members to ask certain questions about your disability and your work history, and we will do a criminal background check. This is necessary so we can decide if we can help you. You should feel free to ask any questions about how we can help you find and keep the job that is best for you.

### **What services does Goodwill Industries of Central Indiana provide?**

Goodwill can help:

- Short- and long-term career guidance from a certified Goodwill Employment Advisor
- Identify your career interests
- Build, enhance or update your résumé
- Navigate through the application and interview process
- Review your interviewing and job skills
- Find job leads
- Connect to other resources to help you reach your employment goal

### **What happens if I activate my Ticket to Work with Goodwill and find out I cannot work because of my disability?**

Your Ticket to Work is not activated until an Individualized Work Plan is signed by both you and the Goodwill staff and then approved by Social Security. You will be in regular contact with your Goodwill employment advisor, and if you find that you are not able to work due to your disability, you can un-assign your Ticket.

### **How can I find out if I am eligible for the Ticket to Work Program?**

If you are interested in using the Ticket program to go to work or get vocational services, you should call MAXIMUS, Inc., at **1-866-968-7842**, toll-free (TTY **1-866-833-2967**). MAXIMUS is a private company that is working with Social Security to help manage the Ticket program.

### **For more information, contact:**

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*Goodwill Industries of Central Indiana is an Employer Network (EN) for the Ticket to Work Program.*